Dear potential patients of SIPMD:

If you have questions about our home based medical service program, please read the following Q & A’s to learn more about our business and how we operate. We look forward to registering you with our service and establishing a long-term physician/patient relationship. Call us today at **(623) 240-1110**

**SIP HOME SYSTEMS**

**Frequently Asked Questions**

**Q:** **Do you have to be disabled or homebound to have SIPMD providers come to you?**

**A:** Almost all elderly patients can utilize and enjoy the benefits of SIPMD. The clinician will perform the first visit to determine your qualification.

**Q:** **Can SIPMD Physicians Network be my primary doctor?**

**A:** Our primary care program (PCP) is designed to reduce readmissions and unnecessary hospitalizations. Therefore, we are not here to replace your primary doctor. Besides bridging the gap, we can be your primary doctor if you don't have one yet. Our team includes only board-certified Family Medicine and Internal Medicine physicians along with certified podiatrists, psychologist, nurse practitioners, physician assistants, physical and occupational therapists. We all have at least 10 years of experience.

**Q:** **My office based physician says that physicians do not make house calls. Is that true?**

**A:** No. Since 1998 insurance companies have encouraged house calls as an attractive feature for a physician’s practice and have encouraged house calls by licensed medical providers.

**Q:** **Do I need a referral for a physician house call visit from my office based physician?**

**A:** No, just call us at (623) 240-1110 to become registered with SIPMD. You can also “request a visit” via our website www.sipmd.com

**Q: What is the cost of a home visit from SIPMD?**

**A:** If you have Medicare or Medicare with supplemental insurance, Medicare with Medicaid, or private insurance, there is no extra charge for a service visit. If your insurance company requires a deductible be paid, you will be responsible for that payment. We will verify your insurance coverage prior to making our first house call visit with you.

**Q:** **Does SIPMD provide Emergency Medical Care?**

**A:** No. If you are experiencing a true medical emergency, call 911 immediately

**Q:** **How much does a SIPMD visit cost?**

**A:** SIPMD visits typically run between $150-$300 and the percentage of the total bill you’re responsible for is determined by your insurance plan. On average, most patients pay $5-$50 after insurance. Note that if you have a high deductible plan, you will need to meet your deductible before your insurance will cover the cost. SIPMD will bill your insurance directly. If patients are uninsured, SIPMD accepts a flat rate of $160 at the time of treatment via credit card. This flat rate is for everything that we do, which includes medications delivered, procedures performed, and any lab tests obtained.

**Q:** **What medical insurance does SIPMD Physicians Network accept?**

**A:** SIPMD Physicians Network accepts Medicare, Medicare with supplemental insurance, Medicare with Medicaid, most private insurances, and provides discounts for uninsured patients.

**Q:** **Does SIPMD Physicians Network accept Health Maintenance Organizations (HMO) insurances?**

**A:** Yes, SIPMD Physicians Network does accept certain HMOs, i.e. BCBS advantage, healthnet, united health care, etc.

**Q: Who are the SIPMD providers?**

**A:** SIPMD’s providers are board-certified physicians, physician assistants and nurse practitioners with significant experience evaluating acute injuries and illness in the emergency department. In fact, our providers are the same providers that you may see in your local emergency room. SIPMD arrives on scene with a nurse practitioner and a medical technician via our vehicle with a board-certified ER physician always available virtually. Using the SIPMD mobile app to request care even allows for the healthcare consumer to see which providers from the SIPMD medical team will be arriving to treat you, allowing for an additional sense of security and comfort.

**Q: Does SIPMD Network see patients in independent, assisted, group home and memory care communities?**

**A:** Yes. SIPMD Physicians Network specializes in this type of service setting and it is our core business. With the consent of the patient and/or a relative, or the legal guardian/medical power of attorney (POA) for the patient SIPMD will make a visit to any of these communities. We also recently expanded to single home with our patented telemedicine.

**Q: Does SIPMD have other physicians (specialists) or diagnostic services?**

**A:** Yes, SIPMD has relationships with a variety of specialists, including Podiatrists, Psychologists, Cardiologists, Urologists and others. We also offer physical and occupational therapists. SIPMD also has relationships with mobile diagnostic imaging and laboratory services. With our PCP orders, you can have these services in your home.